

LICENSED GAME BREEDERS IVR GUIDE

Licensed Game Breeders may now report changes in their inventory online or through the Interactive Voice Response (IVR) system. Game Breeders may dial the IVR phone line at 833-497-3501 and use the numbers on the phone keypad to submit their changes. Based on the changes to be reported, Game Breeders may also be connected to a call center after dialing in to the IVR phone line.

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REQUIREMENTS TO USE THE IVR / CALL CENTER

An approved phone number on file with DCNR is required and basic information such as an Alabama Game Breeder Number (AGB #).

2

WHAT A BREEDER WILL NEED ON HAND

New Transfer: Originating Breeder Location, DCNR Tag #, Destination AGB # and AGB Breeder Location

Accept, Decline or Cancel Transfer: Transport Number

Births: Date of Birth, DCNR Tag #, Identifying Tag Color (select from a list), Identifying Tag Number, Gender, Species (select from a list), Breeder Location

Deaths: DCNR Tag #, Report Reason (select from a list), Destination Lab Location (select from a list)

Escape: DCNR Tag #, Report Reason (select from a list)

Release: Originating Breeder Location, DCNR Tag #, Transport Number (for cancellations), Release Location (physical address)

Transport to Vet: Originating Breeder Location, DCNR Tag #, Destination Vet Location (physical address)

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SYSTEM CAPABILITIES

IVR options: Submit, accept or decline transfers; report births; report deaths.

Call center: Report a release, escape, or transport to vet.

4

HOURS OF OPERATION

The call center is available during business hours (8am-5pm) Monday through Friday. IVR is available anytime, 24/7.

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SYSTEM TROUBLESHOOTING

Please email support@alabamainteractive.org to report any issues with the IVR or access alternative options available on the Game Breeder website.

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IVR PHONE NUMBER

833-497-3501